



SPLASH CHALLENGE FESTIVAL

RULES & REGULATIONS (ENGLISH VERSION)

1. SAFETY REGULATIONS

To ensure a safe and enjoyable experience for all visitors, the following rules must be strictly observed:

1. **Children must be accompanied by a responsible adult at all times.**
 2. **All guests must meet the required height and weight restrictions** for each activity or attraction.
 3. **Instructions from the Event Crew and Ride Attendants must be followed at all times.** Failure to comply may result in removal from the activity area.
 4. **Sharp or protruding objects are strictly prohibited**, including but not limited to: keys, pens, tools, accessories with sharp edges, or any hazardous items.
 5. **Loose items such as bags, umbrellas, eyewear, hats, and mobile devices must be removed** before entering any inflatable or water-based attraction.
 6. **All visitors must wear socks** (or grip socks if specified) during playtime inside dry zones.
 7. Guests **must not run, push, jump recklessly, or engage in dangerous behaviour** within the activity zones.
 8. **Any guest showing signs of illness, dizziness, nausea, or medical concerns** should refrain from participating.
 9. This is a **family-friendly event**—unsafe or risky stunts are strictly prohibited.
 10. The organizer reserves the right to **stop any activity immediately** if safety is compromised.
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2. GUEST CONDUCT

To maintain a welcoming environment:

1. **Disruptive, unruly, aggressive, violent, or offensive behaviour** is strictly prohibited.
 2. **Vulgar language, harassment, misconduct, or dangerous play** will not be tolerated.
 3. Guests who fail to comply with conduct guidelines may be **denied entry or asked to leave** the event area without refund.
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3. FOOD & BEVERAGES

1. **Outside food and drinks are not allowed**, except items for infants, small children, or individuals with verified medical dietary needs.
 2. Alcoholic beverages, smoking, and vaping are **strictly prohibited** within the event area.
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4. RE-ADMISSION POLICY

1. Re-entry is permitted **only for participants having the tickets** issued by the organizer.
 2. Tickets must remain **intact and undamaged** for re-admission. Damaged ticket may be considered invalid.
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5. PERSONAL BELONGINGS

1. Guests are fully responsible for their **own personal items**.
 2. The organizer is **not liable for lost, damaged, or stolen belongings** at any time.
 3. Lockers may be provided if available, but usage is at the guest's own risk.
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6. TICKETS

1. Tickets must be purchased **only through official channels or authorized agents** appointed by OSK Property or the organizer.
 2. The organizer reserves the right to deny entry to holders of **invalid, duplicated, or fraudulent tickets**.
 3. Tickets are **non-refundable**, unless otherwise stated.
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7. DISCLAIMER & LIABILITY

1. By entering the Splash Challenge Festival, guests acknowledge and agree that **Sambill Park (M) Sdn. Bhd.** may capture photos or videos of participants and use them for promotional or commercial purposes.
 2. The organizer, **Sambill Park (M) Sdn. Bhd.**, is **not liable for any injuries, accidents, medical conditions, or death** occurring before, during, or after participation in the event.
 3. Participants **assume full responsibility for all risks**, including slips, falls, impact injuries, dehydration, or other physical incidents related to event activities.
 4. The organizer **does not provide medical personnel** on-site. Any medical treatment required must be sought **at the participant's own expense**.
 5. The organizer reserves full rights to:
 - o **modify event operating hours,**
 - o **temporarily close any activity or attraction,**
 - o **suspend operations due to weather, maintenance, safety, or operational reasons.**
 6. The organizer may **amend, add, remove, or change** any terms and conditions without prior notice.
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VERSI BAHASA MALAYSIA (MALAY VERSION)

SPLASH CHALLENGE FESTIVAL

PERATURAN & TATATERTIB

1. PERATURAN KESELAMATAN

Untuk memastikan keselamatan dan keselesaan semua pengunjung, sila patuhi peraturan berikut:

- Kanak-kanak mesti ditemani oleh orang dewasa yang bertanggungjawab pada setiap masa.**
 - Semua peserta mesti memenuhi **syarat ketinggian dan berat** yang ditetapkan bagi setiap aktiviti.
 - Arahan daripada Kru Acara dan Petugas Permainan wajib dipatuhi setiap masa.**
 - Barang tajam atau berbahaya adalah dilarang**, termasuk kunci, alat tulis, alat kecil, aksesori bertajam dan lain-lain.
 - Barang longgar seperti beg, payung, cermin mata, topi dan telefon bimbit mesti ditinggalkan** sebelum memasuki kawasan permainan.
 - Semua pengunjung **wajib memakai stokin** (atau stokin khas) di kawasan permainan kering.
 - Tindakan **berlari, menolak, melompat secara berbahaya, atau bermain kasar** adalah dilarang.
 - Peserta yang mengalami **ketidakselesaan, pening, loya atau masalah kesihatan** tidak digalakkan mengambil bahagian.
 - Ini adalah acara mesra keluarga—sebarang aksi **berbahaya atau tidak bertanggungjawab** tidak dibenarkan.
 - Pihak penganjur berhak **menghentikan aktiviti serta-merta** jika keselamatan terjejas.
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2. TATATERTIB PENGUNJUNG

- Tingkah laku **kasar, ganas, biadap atau mengganggu** adalah dilarang sama sekali.
- Bahasa kesat, gangguan, atau perbuatan yang mengancam keselamatan** tidak dibenarkan.
- Penganjur berhak **menghalang kemasukan atau meminta pelanggar meninggalkan kawasan acara** tanpa bayaran balik.

3. MAKANAN & MINUMAN

1. **Makanan dan minuman dari luar tidak dibenarkan**, kecuali untuk bayi, kanak-kanak kecil atau mereka yang mempunyai keperluan perubatan tertentu.
 2. Minuman beralkohol, merokok dan vape **dilarang sama sekali** di kawasan acara.
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4. MASUK SEMULA

1. Masuk semula hanya dibenarkan kepada peserta yang **ada tiket rasmi**.
 2. **Tiket** mestilah **tidak rosak atau koyak**; tiket yang rosak tidak akan diterima.
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5. BARANG PERIBADI

1. Pengunjung bertanggungjawab sepenuhnya terhadap **barangan peribadi masing-masing**.
 2. Penganjur **tidak bertanggungjawab** atas kehilangan, kerosakan atau kecurian sebarang barang.
 3. Jika loker disediakan, penggunaannya adalah **atas risiko sendiri**.
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6. TIKET

1. Tiket mesti dibeli **melalui saluran rasmi atau ejen sah** yang dilantik oleh OSK Property atau penganjur.
 2. Penganjur berhak menolak kemasukan pemegang tiket **palsu, pendua atau tidak sah**.
 3. Semua tiket adalah **tidak boleh dikembalikan**, kecuali dinyatakan sebaliknya.
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7. PENAFIAN & LIABILITI

1. Dengan memasuki Splash Challenge Festival, pengunjung bersetuju bahawa **Sambill Park (M) Sdn. Bhd.** boleh merakam foto atau video dan menggunakannya untuk tujuan promosi atau komersial.
2. Penganjur, **Sambill Park (M) Sdn. Bhd.**, **tidak bertanggungjawab** atas sebarang kecederaan, kemalangan, masalah kesihatan atau kematian sebelum, semasa atau selepas acara.
3. Peserta menerima bahawa mereka **menanggung sendiri semua risiko** termasuk terjatuh, tergelincir, mengalami hentakan, dehidrasi dan lain-lain risiko fizikal.

4. Pihak penganjur **tidak menyediakan pasukan perubatan** di lokasi. Sebarang rawatan perubatan adalah **tanggungjawab dan kos peserta sendiri**.
5. Penganjur berhak sepenuhnya untuk:
 - o **mengubah waktu operasi acara,**
 - o **menutup mana-mana aktiviti secara sementara,**
 - o **menghentikan operasi atas sebab cuaca, keselamatan atau penyelenggaraan.**
6. Penganjur berhak untuk **mengubah, menambah atau memadam** mana-mana terma dan syarat tanpa notis awal.